

Discrimination Policy

Spinalworks Medical Group, PLLC does not discriminate on the basis of race, national origin, disability, or sex. Spinalworks Medical Group does not exclude people or treat them differently because of race, national origin, age, disability, or sex.

Spinalworks Medical Group provides free language services to people whose primary language is not English, such as information written in other languages.

If you believe that Spinalworks Medical Group has failed to provide these services or discriminated in another way on the basis of race, national origin, age, disability, or sex, you can file a grievance with:

Spinalworks Medical Group Compliance Officer
Mailing Address: 2821 Routh St. Dallas, Texas 75201
Fax: 469 – 212 – 1188
Email: info@spinalworksdallas.com

You may file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Spinalworks Medical Group's compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services,
200 Independence Avenue SW Room 509F, HHH Building,
Washington, D.C. 20201.
Phone: 1-800-368-1019.
TDD: 1-800-537-7697

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>